

Hunt Country Monthly

Hunt Country Health Services

9/1/2017

Edition 1, Volume 9

SEASONS CHANGE

STAFFING CHANGES IN THE OFFICE

Hunt Country Health Services is pleased to introduce and welcome Marjorie Sitter, Tara Sowers and Toyoko Cummings to the office. Marjorie is very experienced in an office setting. Tara and Toyoko have worked in the field as home health aides. Tara will also be proactively promoting the Business. We are certain each of them will be a valuable asset to the ever-growing business.

Please join Hunt Country Health Services in extending best wishes to our Office Manager, Joy

Elliott in all her future endeavors as she has decided it is time for a change. Joy has worked hard to help the business grow and develop. Her attention to detail, while keeping the broader picture in mind, has been invaluable. Her willingness to put in extra time and effort to help us meet deadlines has demonstrated a commitment to excellence that we have come to depend upon. We are indebted to her vision and commitment for propelling us to our present position in the industry. She will be missed.

DANGERS OF ELECTRONIC DEVICES USAGE WHILE ON THE JOB

Accidents happen when Caregivers are Distracted

Last month in our newsletter we hinted at Cell Phone and Electronic Device Usage Awareness, one of the top complaints we receive is in regards to caregiver electronic device usage while on the job.

Clients get really irritated when caregivers are on the clock and wasting time on their phones, neglecting the client. Enforce

strict rules about cell phone usage, set a standard penalty for those who break the rules, and hold your caregivers accountable.

Cell phones have become as much a part of our culture as cars. While cell phones are a wonderful convenience and occasionally a life saver, they can also be a toy and a

CONTINUED EDUCATION

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Hunt Country Health Services is currently offering CPR/First Aide Classes every Second Saturday of the month at our office located at 31 S. Braddock St., Winchester, VA 22601 in the Conference room at 1 pm. Cost for the class is \$50. If interested please call 540-773-4941 to sign up. These classes are open to the public.

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EMPLOYMENT OPPORTUNITIES

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Hunt Country Health Services is currently hiring for Home Health Aides. We have immediate positions available in all our services areas. If you are interested or know someone looking for work please call the office at (540) 773-4941 to schedule an interview.

distraction. Excessive cell phone usage has become a frequent complaint by families who hire in-home agencies to care for their elders. Every in-home agency should have a strictly enforced policy for cell phone use by their employees.

Cell phones and other electronic devices are something that many do not think about when working with home health agencies. Some agencies have very strict policies. Some agencies have a policy that states caregivers are not to use their cell phones for any reason. They can use the client's phone in an emergency, but that is all.

Client's and their family member of someone being cared for by an in-home agency, expect that the caregiver's job is to focus on the client or loved one. Texting or chatting on the phone to friends

and family is not what they are paid to do.

Although most do not have a problem with someone checking in with a child or spouse, but that can be hard to monitor, thus the hard and fast rules.

Elder Care: Three Major Reasons to Nix Cell Phone Use

The danger of cell phones has several elements:

- The caregiver is distracted by the phone call or the text messaging. This is time you are paying for, but more importantly, during this time of distraction, you loved one could fall, take the wrong medication or just plain feel lonely and left out.

- Many elders have hearing problems. They may think the carer is talking to them and get confused when they respond and don't get an answer.
- Someone with dementia may become paranoid. They hear a person talking to someone who isn't there. This can lead the person with dementia to wonder who else is in the house and become an issue that lasts far longer than the phone call by the carer.

It's often surprising how many seemingly small issues can become large issues when a vulnerable elder is involved. Cell phone use by a caregiver is one of the newer ones.



Upcoming Birthdays



Personnel

Ammirati, Betty Jane – 24th
Baggerly, Christina – 29th
Carter, Tiffeny – 23rd
Foltz, Kimberly – 6th
Gravelly, Jodie – 5th
Martin, Verlana – 18th
Mundine, Martha – 17th
Oates, Cindy – 29th
Pendleton, Stephanie – 13th

Clientele

Hawkins, Charlotte – 16th
Lewis, Daniel – 7th
McNair, Christine – 26th
Pacheco, Kenjiro – 9th
Reel, Linda – 16th
Simms, Evelyn – 17th
Wilson, Margretta – 14th

Special Recognitions and Commendations